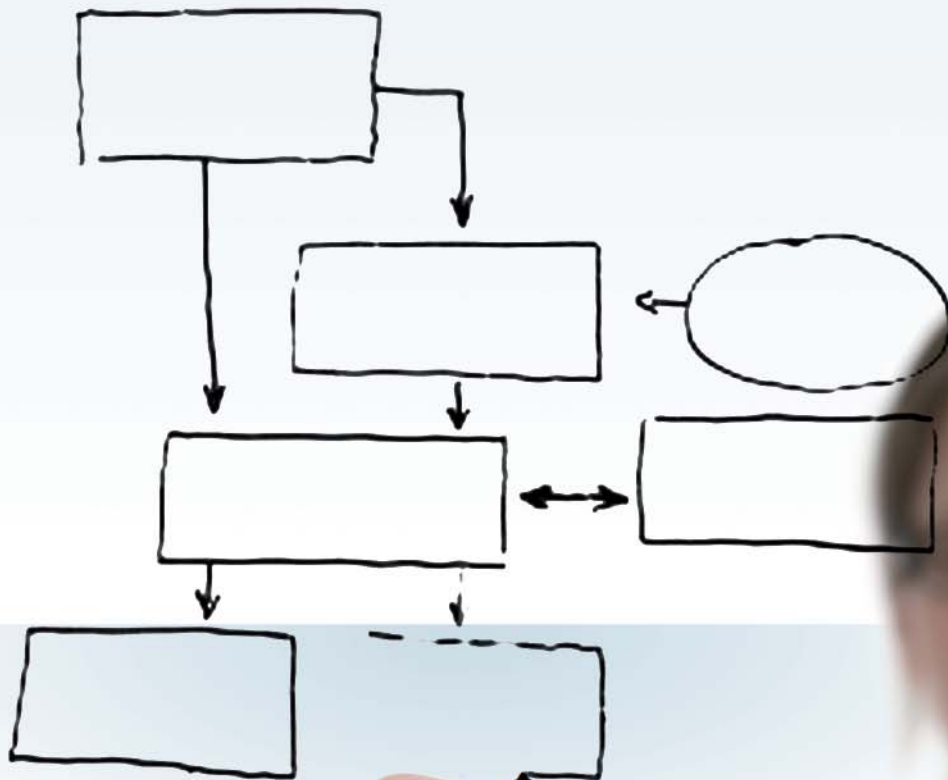


Telsis Training Services

Advanced Intelligent SMS Routing
4 & 5



Advanced Intelligent SMS Routing 4 & 5 Training Course

This Advanced ISR 4 and 5 series training course provides detailed training on the Intelligent SMS Routing System. This course will enhance an operators understanding of the ISR System, providing you with the ability to operate, configure and troubleshoot the system at an operations engineer level.

Course Timetable

This is a 2 day course consisting of both generic and bespoke modules, with an optional extra 1 day of 'bespoke' training as agreed.

Teaching Method

The course consists of a mixture of instructor led presentations and practical demonstrations and exercises.

Schedule/Content Overview

The course consists of various modules per day, commencing with a brief review of the entire ISR system, platforms and various SMS services, before progressing to consider advanced configuration of the system. The second day of the course is focused on advanced troubleshooting, providing an in depth technical understanding of the system followed by practical tracing and data collection.

Prerequisites

Attendees to this course must have completed the standard Intelligent SMS Routing Training Course. It is also recommended that attendees have a minimum of three months operating experience of the ISR System before attending this course.

Advisory Services

If you require assistance determining your training requirements or have any training related questions, call us on: +44 1489 76 00 00 or email: training@telsis.com.

Registration

Bookings are provisionally made using the contact details above. Courses are run on mutually agreeable dates and should be confirmed with a Purchase Order (PO) within 5 working days of Telsis confirming availability. Delegates will receive joining instructions no later than 2 weeks prior to course commencement.

Fees

Fees are based on a minimum of 2 and a maximum of 6 delegates per course. The cost of the advanced 2 day course and optional 1 day is £495 per delegate per day. Any agreed 'bespoke' training will incur additional costs appropriate to content and preparation time.

This course can also be run at the customer's own premises which would incur appropriate additional costs and minimum criteria requirements.

All fees are exclusive of VAT; please contact us for further information.

Accommodation

Hotel accommodation can be arranged for delegates (at an additional cost) or we can provide a list of suitable hotels.

Course Structure

Day One

ISR System Configuration:

- ISR4/ISR5 System Review
- Advanced Application Management (Route, Deploy, Maps, Nodes and Databases)
- System Database Structures
- Data Deployment Mechanisms
- ISR Configuration Utility (ISRCU)
- Advanced Alarm Management

Day Two

Advanced ISR4/ISR5 System Troubleshooting:

- Tracing And Data Capture
- Advanced SMS Message Flows
- Detailed SMS Routing Application Review
- System Throttling and Priority Gapping
- Internal Messaging Logic Flows
- Advanced Billing Message Flows
- Advanced Service Provider (Host) Management

Day Three (optional) *

* This optional extra day of ISR 4 and 5 training can be replaced with alternative training as agreed with Telsis and is 'bespoke' to the customer's requirements.

Directions to Telsis



By Road

- 1) M27 – Junction 9 – Exit to Fareham West.
- 2) Dual carriageway to roundabout, take first exit to Segensworth East.
- 3) 100 metres to roundabout, take second exit into Barnes Wallis Road.
- 4) Telsis is approximately 200 metres on right.
- 5) Customer parking and entrance is located at the front ~ of the building.

By Rail/Air

Taxis are available from Southampton Airport (Parkway) Railway Station and Southampton Airport, approximately 10 miles from Telsis

Contact: sales@telsis.com

www.telsis.com

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